

## Terms and conditions of the special World Opera Day ticket offer in the 2021/2022 season

### § 1

#### General provisions

1. The present document lays down the terms and conditions of a time-limited offer on tickets run under the name "Tickets at special prices" ("offer").
2. These terms and conditions may be changed or revoked at any time without providing any reason.
3. The offer is run by Teatr Wielki – Polish National Opera ("Theatre").
4. The offer is valid during the time period defined in 6 below for tickets for ballet and opera performances scheduled to take place at the Theatre's Moniuszko Auditorium and Młynarski Hall from 1 January 2022 until the end of the 2021/22 artistic season ("tickets").
5. The offer is not valid for:
  - educational events
  - concerts
  - special events
  - events co-organised with partners
  - events organised by third parties
  - exhibitions.
6. The tickets will be available for sale at reduced prices:
  - online on 25 October 2021 from 11 a.m. until 11:59 p.m.
  - at the physical box office on 25 October 2021 from 11 a.m. to 7 p.m.
7. The offer is not valid for individual or group reservations.
8. The ticket price displayed on the day includes the 30% discount.
9. No other concessions apply to tickets bought on offer.
10. Tickets bought on offer cannot be exchanged.
11. Buyers can receive a refund on tickets bought on offer in accordance with the Theatre's 2021/22 Ticket Refund Policy and the Terms and Conditions Making Reservations and Purchasing Tickets and Merchandise at Teatr Wielki – Polish National Opera.
12. By buying tickets on offer, buyers accept the Terms and Conditions Making Reservations and Purchasing Tickets and Merchandise at Teatr Wielki – Polish National Opera and the SARS-CoV-2 Safety Measures for Audience Members in Place at Teatr Wielki – Polish National Opera.

### § 2

#### Final provisions

1. In matters not regulated by these Terms and Conditions the Terms and Conditions Making Reservations and Purchasing Tickets and Merchandise at Teatr Wielki – Polish National Opera apply.
2. These Terms and Conditions are effective as of their publication.